Challenges with default methods for getting BYOD and guest users connected

Lacking a better mechanism for getting BYOD and guest users connected to the wireless network, administrators typically use MAC authentication or conventional pre-shared keys (PSKs). These methods come with serious drawbacks in terms of security and user experience. For example, with MAC authentication, wireless traffic over the air between the access point and the device is not encrypted, and there is no way to associate a user with a device. The increasing use of private MAC addresses (also known as MAC randomization) also creates the potential to disrupt the user experience. MAC addresses are easy to spoof, creating the possibility for unauthorized access. With conventional PSKs, multiple (or all) users share the same Wi-Fi password. Because changing the password disrupts access for all, the temptation is not to change it. Users can share the password with anyone and take it with them when they leave the organization. There is no way to revoke access for a specific user without disrupting access for all.

Dynamic PSK—increased security for users, devices and the network

Dynamic Pre-Shared Key (DPSK) is a CommScope-patented technology that addresses these shortcomings to increase security for users and devices connecting to the network. It provides encryption key technology for secure access to the RUCKUS network. Depending on the specific implementation of DPSK technology, users may self-serve to obtain their own unique Wi-Fi password, or they may receive the password from an IT administrator. Users simply enter the password into their devices the same way they would for a network using a conventional PSK. Because this process is very similar to the way they would connect to a consumer-grade router on their home network, getting connected is very intuitive for users. As with home Wi-Fi, they don’t have to re-enter the password repeatedly when they...
re-enter the network environment—it’s a set-it-and-forget-it user experience. Unlike with conventional PSKs, each user gets a unique password, and administrators can define policies to govern the level of access granted to individual users and devices. That means the IT admin can revoke access for a user/device without disrupting access for other users. Wireless traffic over the air is encrypted using WPA2-Personal or WPA3-SAE, enhancing network and data security.

There are various ways to deploy Dynamic PSK. Passwords may be associated with a specific device or with multiple devices per user. Since the password need not be linked to the device’s MAC address, it addresses the user experience issues associated with MAC randomization. The deployment mode depends on the requirements of the specific customer use case.

Platform support for Dynamic PSK
RUCKUS control and management platforms include Dynamic PSK technology. These include SmartZone™, RUCKUS Cloud™, and Unleashed™. Each of these platforms has its own capabilities with respect to DPSK.

Cloudpath Enrollment System is a cloud service (or on-premises software) that offers the most complete and robust implementation of DPSK. The Cloudpath service delivers secure network access in support of BYOD, guest users and IT-owned devices. It supports a wide variety of methods of authentication besides DPSK, including digital certificates. Admins can also use Cloudpath to define and manage granular policies that govern the level of network access based upon the individual’s role in the organization. A fully customizable onboarding portal lets IT teams define intuitive self-service workflows so internal and guest users can onboard their devices without IT intervention.

About RUCKUS Networks
RUCKUS Networks builds and delivers purpose-driven networks that perform in the demanding environments of the industries we serve. Together with our network of trusted go-to-market partners, we empower our customers to deliver exceptional experiences to the guests, students, residents, citizens and employees who count on them.