# Security Advisory

## Security Advisory: ID 20250122

### Multiple vulnerabilities in RUCKUS Unleashed and ZoneDirector

Public Release: **Jan 27, 2025**

**What is the issue?**
Unleashed APs and ZoneDirector running versions of software indicated below contain a number of critical vulnerabilities. Collectively, these vulnerabilities allow a remote, unauthenticated attacker to gain shell access to the device.

RUCKUS Networks would like to recognize and thank René Ammerlaan for finding and reporting these issues to us.

**What action should I take?**
Updating the software to its most recent version, as detailed below, will resolve the vulnerability. Since these are critical vulnerabilities, all impacted customers are strongly encouraged to apply the update as soon as possible and reset all the credentials.

**Are there any workarounds available?**
There is no workaround for these vulnerabilities. For partial mitigation in ZoneDirector releases prior to 10.5.1.0.279 and Unleashed releases 200.15 and 200.16, it is highly recommended that ftp service on the affected device is turned off via the system configuration CLI command **no ftp**.
Example command sequence:
ruckus# config
ruckus(config)# system
ruckus(config-sys)# no ftp

Unleashed release 200.17, 200.15.6.212.14, and ZoneDirector release 10.5.1.0.279 have mitigations in place to disable File Transfer Protocol (FTP) after upgrade to the release.

**What is the impact on RUCKUS products?**
The following table describes the vulnerable products, software versions, and the recommended actions.

| Product | Vulnerable Releases | Resolution | Release Date |
|---|---|---|---|
| Unleashed | • 200.15.6.112.54 and previous<br>• 200.16 | Upgrade to:<br>• 200.15.6.212.14 or later<br>• 200.17.7.0.139 or later | • Dec 11, 2024<br>• Dec 11, 2024 |
| ZoneDirector | All | Upgrade to 10.5.1.0.279 or later | Jan 18, 2025 |

**When will this RUCKUS Security Advisory be publicly posted?**
RUCKUS released the initial security advisory to RUCKUS field teams on: Jan 03, 2025
RUCKUS released the initial security advisory to customers on: Jan 22, 2025
Public posting: Jan 27, 2025

**Revision History**

| Version | ID | Change | Date |
|---|---|---|---|
| 1.0 | 20250122 | Initial Release | Jan 22, 2025 |

**RUCKUS Support**
The RUCKUS Customer Services & Support organization can be contacted via phone, chat, and through our web portal. Details at https://support.ruckuswireless.com/contact-us.